

1 CHECK COVERAGE See Reverse Side Of Agreement For Coverage

Plan A (MU) Stated (NEW AND USED)
 Plan B (MC) Comprehensive (NEW ONLY)
 Plan C (ME) Exclusionary (NEW ONLY)

2 CHECK DEDUCTIBLE AMOUNT

\$100 Standard
 \$50
 \$25
 _____ (OTHER)

3 CHECK TERMS - Maximum Months from the Date of Sale

This Agreement expires by time from the Date of Sale.

| NEW MOTORCYCLES | | USED MOTORCYCLES | |
|---------------------------------|-----------------------------------|---------------------------------|-----------------------------------|
| <input type="radio"/> 24 MONTHS | <input type="radio"/> 60 MONTHS | <input type="radio"/> 12 MONTHS | <input type="radio"/> 36 MONTHS |
| <input type="radio"/> 36 MONTHS | <input type="radio"/> 72 MONTHS | <input type="radio"/> 24 MONTHS | <input type="radio"/> OTHER _____ |
| <input type="radio"/> 48 MONTHS | <input type="radio"/> OTHER _____ | | |

4 CUSTOMER INFORMATION/COVERED MOTORCYCLE

AGREEMENT HOLDER'S NAME (Last) (First) (Middle Initial)

ADDRESS TELEPHONE ()

CITY STATE ZIP

| YEAR | MAKE | MODEL | CLASS | MOTORCYCLE IDENTIFICATION NUMBER |
|------|------|-------|-------|----------------------------------|
| | | | | |

ISSUE MILEAGE (Odometer reading at Date of Sale) MOTORCYCLE PURCHASE PRICE \$ MOTORCYCLE IN-SERVICE DATE DATE OF SALE (refer to Expiration explanation below)

LIENHOLDER

ADDRESS

CITY STATE ZIP

SELLING DEALER NAME

ADDRESS

CITY STATE ZIP

EXPIRATION

Expiration Date: Agreement expires when selected Term (indicated and defined in Box 3 above), commencing from "Date of Sale," expires at 11:59 P.M. local time on that date.

5 CHECK ADDITIONAL COVERED ITEMS (COVERED ITEMS MUST BE CHECKED AT TIME OF SALE)

TOURING PACKAGE (NEW ONLY)
 NAVIGATIONAL SYSTEM (NEW ONLY)
 SEALS & GASKETS (PLAN A ONLY)
 _____ (OTHER)

| | | |
|---------------------------------------------------------------------------------------------------------------------------|---------------------|---------------------------------|
| I hereby declare that the above information is correct and acknowledge receipt of State Guidelines by my signature below. | OFFICIAL USE | SERVICE AGREEMENT PRICE |
| | | \$ |
| CUSTOMER SIGNATURE | DATE | DEALER REPRESENTATIVE SIGNATURE |
| _____ / ____ / ____ | _____ / ____ / ____ | _____ / ____ / ____ |

The purchase of this Extended Service Agreement is not required in order to purchase or obtain financing for a motorcycle.

If no coverage is selected in Box 1, Plan A Stated Coverage will be in effect. A \$100.00 Deductible will apply unless otherwise indicated in Box 2. If no Term has been indicated in Section 3, Coverage will be in effect for 24 months. Any modification, alteration or change to the preprinted terms and conditions of this Extended Service Agreement are invalid and of no force or effect. This Agreement is not regarded as an insurance policy. (See State Guidelines within for exceptions.) This is an Extended Service Agreement between You and the Selling Dealer. The Selling Dealer's obligation to perform under this Agreement is insured by Virginia Surety Company, Inc. and the Selling Dealer is obligated to obtain such insurance. All obligations and liabilities for repairs covered by this Extended Service Agreement are those of the Selling Dealer and not First Extended Service Corporation, which administers the Agreement for the Selling Dealer. See reverse side for additional information regarding responsibilities for benefits.

WHAT IS COVERED: Upon payment of the deductible amount per repair visit stated on the front of this Agreement and before the expiration of this Agreement, the Selling Dealer will make necessary repairs to the components listed in the specific coverage selected for the covered Motorcycle. Replacement of any part may be made with parts of like kind and quality at the time of breakdown, *including remanufactured or used parts.*

The following describes the **Parts** covered in each Plan.

**PLAN A STATED COMPONENT COVERAGE
NEW AND USED MOTORCYCLE**

ENGINE – All Internally lubricated parts, including internal reed valves, valves and their springs, retainers, keepers, guides, seats, push rods, lifters, and followers, rocker arms/pivots, and rocker shafts and bushings; camshaft and bearings; crankshaft and main bearings, pistons and their rings, pins, connecting rods, and bearings; timing gears, timing chain or belt, fuel pump, manifolds, engine mounts and engine mounting isolators. **BLOCK, CYLINDER HEAD(S), AND CYLINDERS ARE ALSO COVERED IF DAMAGED AS A RESULT OF A MECHANICAL FAILURE OF AN INTERNALLY LUBRICATED PART.**

TRANSMISSION – All internally lubricated parts contained within the transmission housing, including bearings, cams, internal drive gears, chains, internal shafts, internal selector mechanism; thrust washers, and springs and bushings. **Clutch assembly is excluded.** THE TRANSMISSION CASE IS COVERED ONLY IF DAMAGED AS A RESULT OF A MECHANICAL FAILURE OF AN INTERNALLY LUBRICATED PART.

PRIMARY DRIVE – All internal lubricated parts contained within the primary drive case. THE CASE IS ALSO COVERED IF DAMAGED AS A RESULT OF A MECHANICAL FAILURE OF AN INTERNALLY LUBRICATED PART.

FINAL DRIVE – COVERAGE OFFERED TO “SHAFT DRIVEN MODELS” ONLY. All internally lubricated parts contained within the drive shaft and final drive housings. THE SHAFT AND FINAL DRIVE HOUSINGS ARE COVERED IF DAMAGED AS A RESULT OF A MECHANICAL FAILURE OF AN INTERNALLY LUBRICATED PART.

LUBRICATING SYSTEM – Oil pump, oil injection drive gear, oil tank, oil level sensor, oil pressure and sending unit(s), and all metallic oil lines.

COOLING SYSTEM – Water pump, water pump housing, cooling fan(s), and coolant reservoir.

SUSPENSION – Front fork tubes and all internally lubricated parts, front and rear wheel bearings, swing arm bearings/bushings, and swing arms. AXLE AND FRAME ARE ALSO COVERED IF DAMAGED AS A RESULT OF A MECHANICAL FAILURE OF A COVERED PART.

STEERING – Steering stem assembly, including bearings/bushings, shaft, and adjustment nuts.

BRAKES – Hydraulic brake calipers, pistons, master cylinders, wheel cylinders, brake backing plates, hubs and internal actuating mechanism.

ELECTRICAL – Starter, coils, rectifiers, stator, magneto, solenoids, alternator/generator, voltage regulator, wiring harnesses, electronic ignition module, and electronic fuel injection module.

OPTIONAL PLAN A NEW AND USED MOTORCYCLE COVERAGE - SURCHARGE REQUIRED:

SEALS AND GASKETS – Seals and gaskets for all covered components above.

PLAN B COMPREHENSIVE COMPONENT COVERAGE FOR NEW MOTORCYCLE ONLY

Includes PLAN A COMPONENTS ABOVE PLUS THE FOLLOWING COMPONENTS:

GAUGES – Speedometer, tachometer, fuel gauge, temperature gauge, amperage gauge, and oil pressure gauge.

FUEL/COOLING – Fuel tank and level sending unit, fuel injectors, and radiator. COVERAGE IS LIMITED TO COMPONENT REPAIR

AND PARTS REPLACEMENT IF A COMPONENT FAILURE IS FOUND. COVERAGE DOES NOT INCLUDE ADJUSTMENTS.

SEALS AND GASKETS – Seals and gaskets are covered for those components listed above on plans sold.

PLAN C EXCLUSIONARY COVERAGE FOR NEW MOTORCYCLE ONLY

Includes PLAN A AND PLAN B COVERAGE PLUS:

This coverage supplements the new Motorcycle warranty provided by the manufacturer to the original owner of the covered Motorcycle. After expiration of the Manufacturer's Warranty, the Selling Dealer will, upon payment of the deductible amount per visit selected on

the front of this extended service Agreement, make any necessary **mechanical** repairs covered by the original Manufacturer's Warranty to Your Motorcycle, except for the items listed under “WHAT IS NOT COVERED”.

OPTIONAL COVERAGE FOR NEW MOTORCYCLE - SURCHARGE REQUIRED

TOURING PACKAGE – AUDIO: Receiver, tape deck, CD player. CB RADIO/INTERCOM: Transmitter/receiver, headset, microphone, splitter, console pod, cables and jacks. FAIRING HARDWARE: Mounting hardware, brackets, switches, covers, latches, and hinges. SADDLEBAG / TRAVEL TRUNKS: Bags, travel trunks, latches, hinges, mounting hardware. SIDECAR HARDWARE: Mounting hardware, hub, spindle, wheel bearings, brake rotor, caliper, lines and fittings, suspension, latches and hinges. (COVERAGE FOR ALL RELATED ITEMS LIMITED TO THE LISTED PARTS ABOVE). ITEMS MUST BE FACTORY INSTALLED OR FACTORY APPROVED DEALER INSTALLED PRIOR TO SALE AND COVERED BY THE ORIGINAL MANUFACTURER'S WARRANTY.

NAVIGATIONAL SYSTEM – Display, controls, and electrical components. MUST BE FACTORY INSTALLED OR FACTORY APPROVED DEALER INSTALLED PRIOR TO SALE AND COVERED BY THE ORIGINAL MANUFACTURER'S WARRANTY

ADDITIONAL BENEFITS

Towing/Pick-up Assistance: If towing/pick-up becomes necessary due to the breakdown of a covered component, actual towing/pick-up costs, not payable by insurance, will be covered up to \$50.00 per occurrence. Towing/pick-up receipts are required for reimbursement.

Substitute Transportation Reimbursement: When a breakdown renders Your Motorcycle inoperable or unsafe to drive and requires Your Motorcycle to be held by the repairer overnight for the covered repairs, we will pay Your actual rental expenses to rent a Motorcycle from a licensed rental agency not to exceed \$35.00 per day for a maximum of 5 days. To qualify for the first day's reimbursement, the covered Motorcycle must be retained by the repairing facility overnight and the covered repair must exceed a minimum of four (4) hours labor, as defined in the current year's manufacturer's or accredited flat rate repair manuals. An additional day will be reimbursed for each additional eight (8) hours labor. Reimbursement of substitute transportation shall not continue beyond the day on which the repairs are completed and the customer is notified of completion. Rental receipts are required for reimbursement.

Lodging Reimbursement: If You are more than one hundred (100) miles from home and a repair to a covered component requires eight (8) hours of labor (must be an overnight repair), You may be eligible for lodging reimbursement, not to exceed \$60.00 per night, a four (4) night maximum and no more than \$240.00 per occurrence. Lodging receipts are required for reimbursement.

WHAT TO DO IF REPAIRS ARE NEEDED

If Your Motorcycle is within forty (40) miles of the Selling Dealer You must deliver Your Motorcycle to the Selling Dealer at the address shown on the front of this extended service Agreement. If Your Motorcycle is more than forty (40) miles from the Selling Dealer, call 1-800-527-3426 (Claims Service Office) for instructions before You deliver Your Motorcycle to a repairing facility. To assure coverage under the terms of this extended service Agreement, authorization must be obtained prior to teardown or repair.

EMERGENCY REPAIRS: If emergency repairs covered by this extended service Agreement are required outside normal business hours (i.e., on a weekend or holiday) You should deliver Your Motorcycle to a licensed repair facility and have the necessary repairs performed on Your Motorcycle at a reasonable and customary charge for the repairs. On the next business day, or as soon as reasonably possible, You must report the repairs by calling the toll free claims number listed on the front. To obtain reimbursement for such emergency repairs, please call the Claims Service Office number on the front. Emergency repairs are defined to be repairs which, if not performed to Your Motorcycle, would impair the future operation of Your Motorcycle.

ALL REPAIRS COVERED UNDER THIS AGREEMENT MUST BE PERFORMED BY A LICENSED REPAIR FACILITY.

RESPONSIBILITY FOR BENEFITS: THE OBLIGATION TO PERFORM UNDER THIS AGREEMENT IS INSURED BY VIRGINIA SURETY COMPANY, INC. AND THE SELLING DEALER IS OBLIGATED TO OBTAIN SUCH INSURANCE. IF A VALID CLAIM REMAINS UNPAID FOR MORE THAN SIXTY (60) DAYS AFTER YOU HAVE FILED A PROOF OF LOSS COVERED BY THIS EXTENDED SERVICE AGREEMENT, THEN YOU MAY MAKE A DIRECT CLAIM AGAINST VIRGINIA SURETY COMPANY, INC., 175 W. JACKSON BLVD., CHICAGO, IL 60604, (800) 527-3448.

***CUSTOMER NOTICE: SEE BACK PAGES FOR DETAILS OF YOUR STATE'S SPECIAL NOTICES AND

PROVISIONS REGARDING YOUR CLAIMS AND OTHER RIGHTS PROVIDED UNDER THE EXTENDED SERVICE AGREEMENT.

CLAIMS ADMINISTERED BY FIRST EXTENDED SERVICE CORPORATION, P.O. BOX 130745 DALLAS, TX 75313

1-800-527-3426

WHAT IS NOT COVERED

Any items not listed under "What is Covered" or the "Optional Coverage" You have selected on the front of this Agreement. Incidental or consequential damages or loss caused by breakdown of covered or non-covered components including property damage, personal injury, inconvenience, loss of Motorcycle use, damage to a covered part by a non-covered part and damage to a non-covered part by a covered part. Also not covered: Commercial use is excluded and will void coverage under this Agreement – such as Police, Security or Delivery usage. Repairs required because of collision, abuse, overheating, or operation without proper lubrication or coolant, road conditions, misuse, negligence, alterations, racing, accidents, fires, floods, riots, acts of God, vandalism, upset, theft, lack of reasonable and proper maintenance, abuse through towing/pick-up or improper load capacity, abuse through continued operation of an impaired Motorcycle, or any other losses normally covered by casualty insurance. Excessive oil consumption, loss of compression, or gradual reduction in operating performance. Repairs beyond those required to correct the covered failure. Repairs of components which have been modified or added to the Motorcycle after purchase, any modification or alteration to the powertrain, suspension (including tire and wheel size) and/or exhaust system not approved by the manufacturer. Any repairs on Motorcycles whose mileage has been altered or whose odometer has been tampered with. Repairs covered by this Agreement in excess of the then current NADA wholesale value of Your Motorcycle prior to the breakdown of the covered component. The total of all benefits paid or payable under this Agreement shall not exceed the price paid for the Motorcycle. Salvaged or branded title Motorcycles.

MECHANICAL – Service adjustments/cleaning, carburetor, throttle body assembly (except injectors), contaminated fuel and/or fluids, coolant, battery, battery cables, belts, hoses, brakes (drums, shoes, lining, disc rotors and pads), exhaust system (including catalytic converter), filters, fluids, lights (bulbs, sealed beam and lenses), lubricants, manual clutch assembly, manual clutch disc, manual clutch lever and cable, shock absorbers, spark plugs and wires, squeaks and rattles, tires, tune-ups, wheel balancing, wheel studs, wiper blades, shop supplies and hazardous waste removal. Repairs, retrofit, or replacement of any components caused by or due to compliance with any law or legislation.

EXTERIOR – Service adjustments (glass and body parts), bright metal, bumpers, body panels, handles, hinges, glass, moldings, outside ornamentation, paint, rust, sheet metal, mirrors (glass and housing), knobs, trim, upholstery, water leaks, weather-strip. Physical damage, alignment of body parts.

OTHER - Radios, tape players, compact disc players, graphic equalizers, speakers, cellular telephones, theft deterrent systems, CB radio, intercom, transmitter/receiver, headsets, microphone, radar detectors and navigational systems. (unless appropriate option is elected).

CANCELLATION: The Agreement may only be terminated or cancelled upon Your or the lienholder's submission of a written request to the Selling Dealer containing the following information: the extended service Agreement number; motorcycle identification number; make and model of Your motorcycle. If You cancel this Agreement within sixty (60) days of its date of sale and no claims have been made, a full refund will be paid. If You cancel this Agreement after sixty (60) days of its date of sale or after a claim has been made, a pro rata refund for the unexpired portion of this Agreement will be paid, less a twenty-five dollar (\$25.00) cancellation fee. The amount of the refund will be calculated as follows: The purchase price of this Agreement shall be multiplied by the fraction obtained by dividing the number of months this Agreement has been in effect since the time of sale by the difference between the maximum number of months covered under this Agreement and the number of months the motorcycle was in service prior to the date of sale of this Agreement. The difference between the number so obtained and the price of this Agreement, less the cancellation fee, is the amount of the refund. A like refund will be paid for termination of this Agreement because Your motorcycle is declared a total loss or repossessed. In the event of repossession, the lien holder will be the sole payee. In the event that this extended service Agreement is properly transferred to an individual person purchasing Your Motorcycle, this Agreement may not be canceled by the new owner of the covered Motorcycle under any circumstance. **CANCELLATION FEE: The Cancellation Fee is \$25.00.**

Important: See State Guidelines regarding Your rights, privileges, and conditions governing cancellation of this extended service Agreement in Your state.

TRANSFER OF MOTORCYCLE OWNERSHIP: You may apply for a transfer of this Agreement to a subsequent owner. Submit a written request for transfer (within fifteen [15] days of the change in ownership) to the Selling Dealer, along with the transfer fee of \$50.00, which includes the following: The extended service Agreement number, Motorcycle identification number, make and model of the Motorcycle, date of sale of the Motorcycle, and the name and address of both Yourself and the new owner of the covered Motorcycle. This extended service Agreement may not be transferred separately from the covered Motorcycle, nor can it be transferred to any entity in the business of selling or leasing Motorcycles or anyone other than an individual person purchasing Your Motorcycle. Copies of maintenance records must be obtained from the original owner by the new owner of the Motorcycle to assure transfer of the manufacturer's warranty. In the event this extended service Agreement is properly transferred to an individual person purchasing Your Motorcycle in accordance with the terms and conditions above, this Agreement may not be transferred by the new owner of the covered Motorcycle to any subsequent owner under any circumstance.

Important: See State Guidelines regarding Your rights, privileges, and conditions governing the transfer of this extended service Agreement in Your state.