

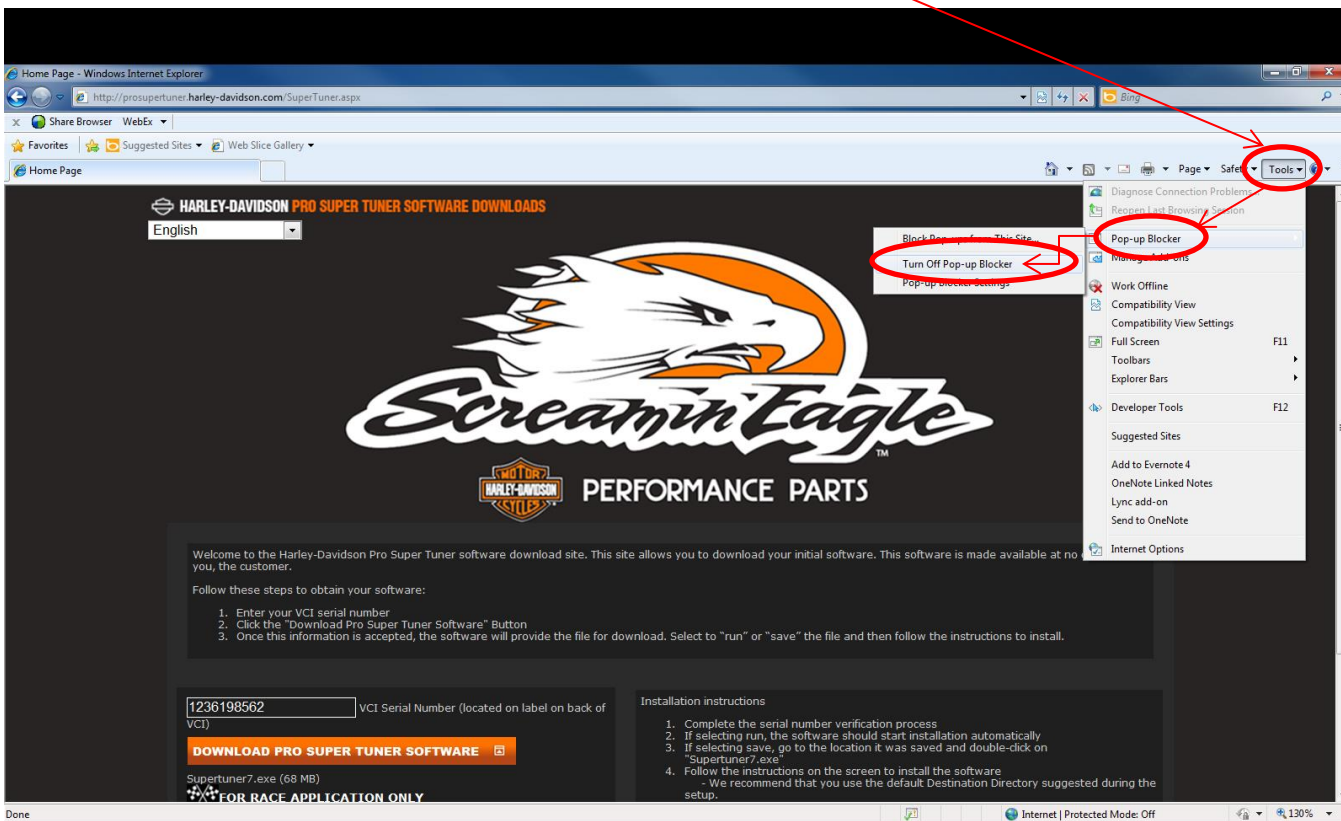
DOWNLOAD HELP FILE

FOR INTERNET EXPLORER BROWSERS ONLY

CONCERN: After entering the serial number and clicking the orange button “DOWNLOAD PRO SUPER TUNER SOFTWARE” you get a window that will pop up quickly then immediately disappear with no further action prompting the user for a Run, Save, Cancel option.

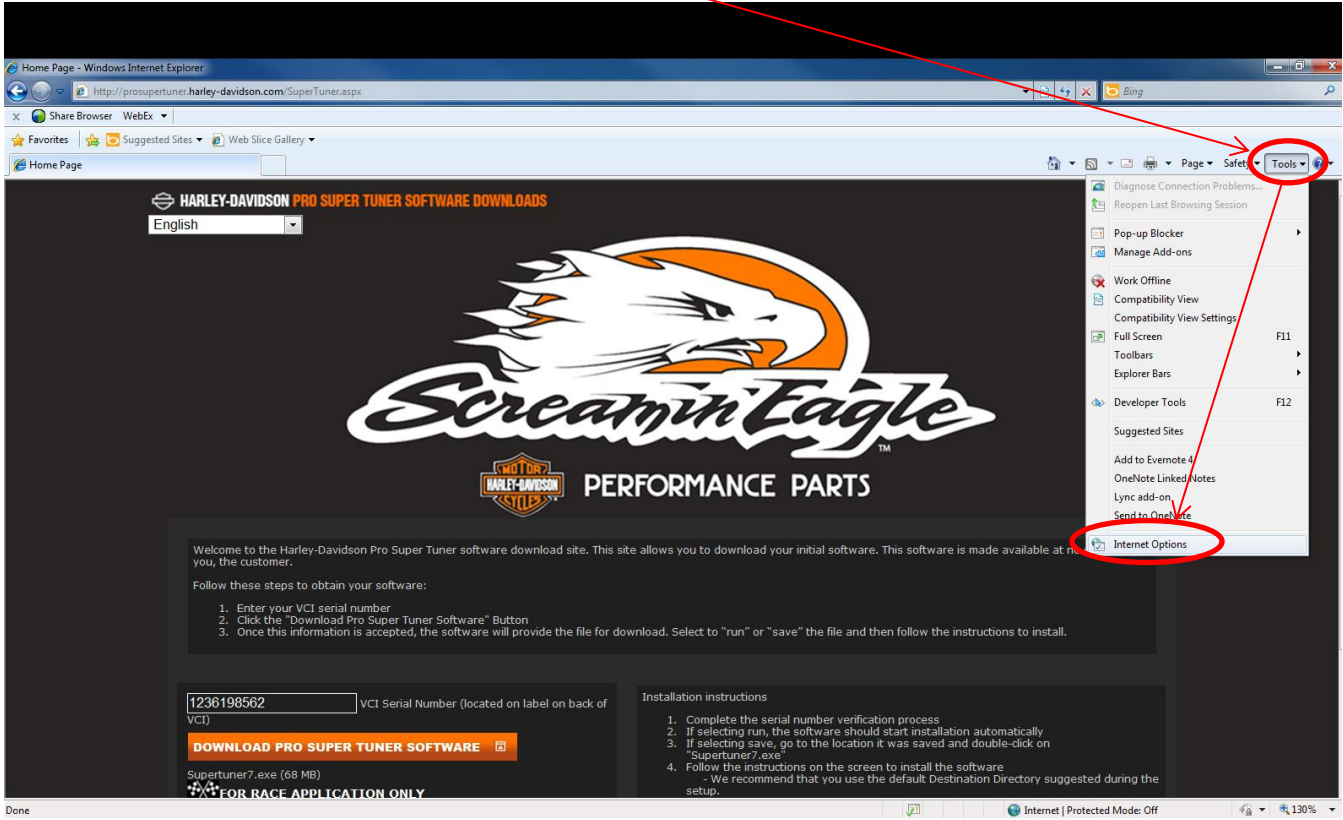
RESOLUTION:

1. Turn off your Pop Up Blocker
 - a. Tools > Pop Up Blocker > Turn Off Pop Up Blocker

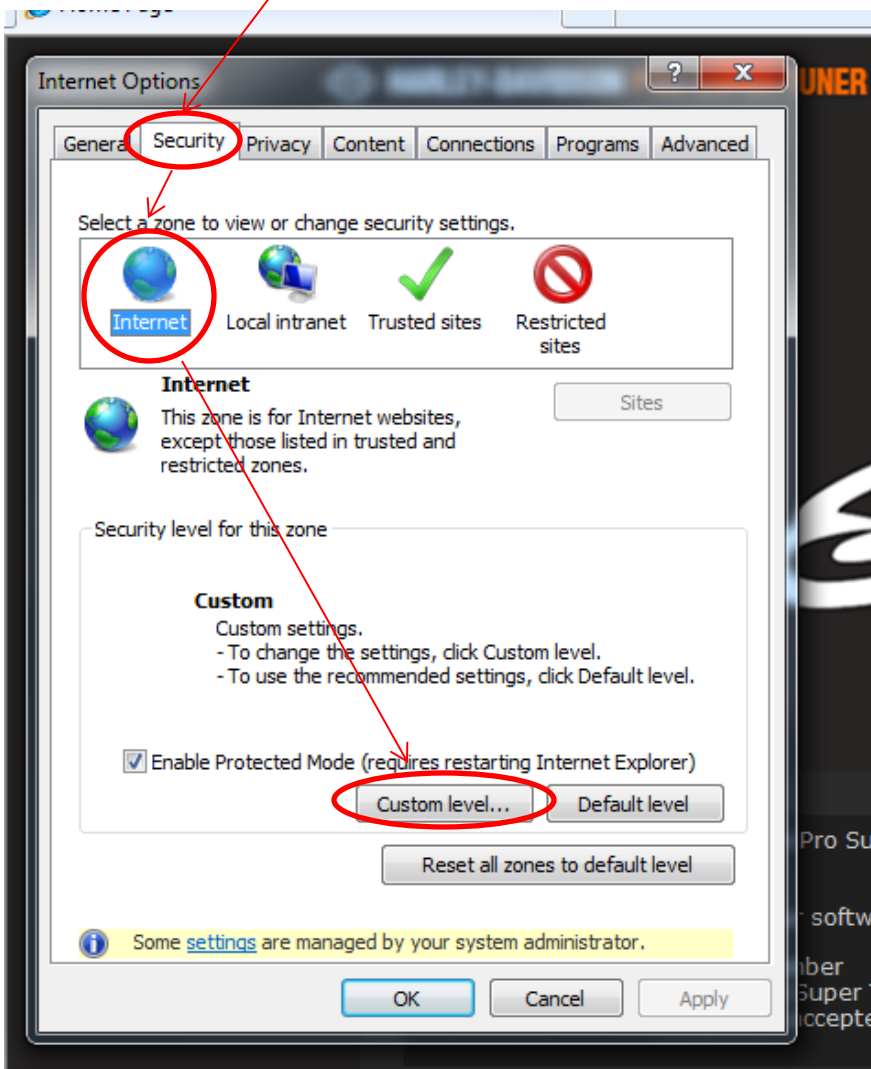


2. Change your IE browser Security Settings to allow the File Download Box to appear.

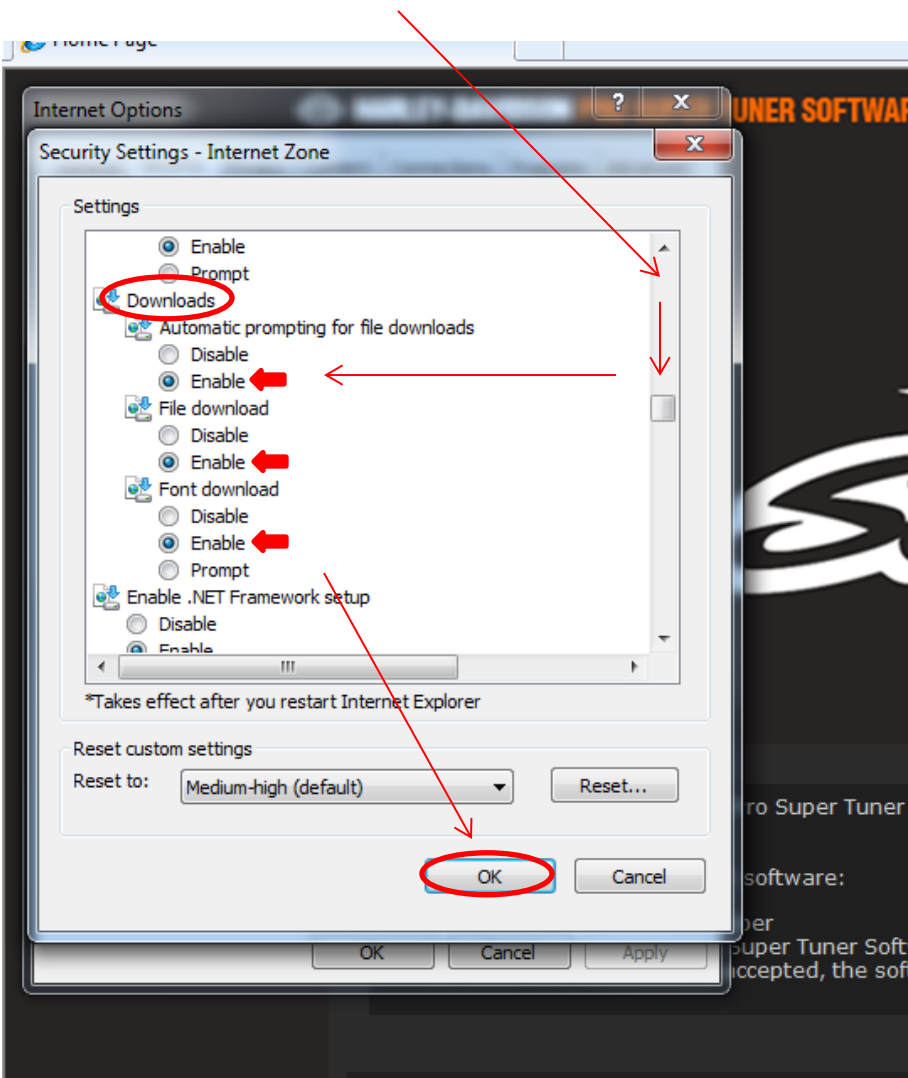
a. Tools > Internet Options



b. Security Tab > Internet > Custom Level

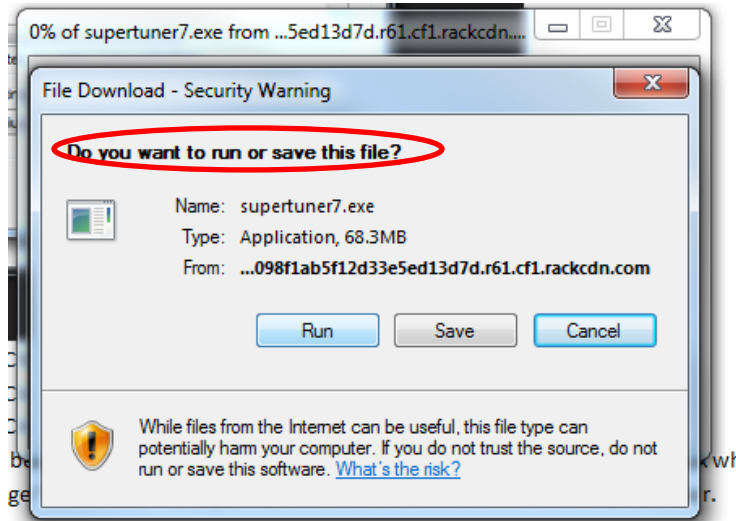


- c. Downloads > Automatic prompting for file downloads > Enable
- d. Downloads > File download > Enable
- e. Downloads > Font download > Enable



- f. Select OK Button
- g. Select Apply Button
- h. Select OK Button

3. If all has been completed correctly you should receive a dialogue box when you select the orange “Download Pro Super Tuner Software” with a valid VCI Serial Number that asks you “Do you want to run or save this file?”.



4. Please note your operating system may not save/hold these settings so if the time arises to install an updated or new version of the software you may need to repeat these steps.