



POLICARO
HARLEY-DAVIDSON

Policaro Harley-Davidson

191 Wyecroft Road
Oakville, Ontario L6K 3S3
Phone: (905)825-7866

<https://www.policaroharleydavidson.ca/>
GST/HST #: 776257321RT0001

SERVICE ORDER

O U T	I hereby authorise the repair work herein set forth to be done along with the necessary material. I hereby grant the dealership and/or its employees permission to operate the vehicle on streets, highways, or elsewhere for the purpose of testing and inspection. I also agree that until payment in full of the within account, I hereby acknowledge the existence of a mechanic's lien in favour of the dealership on the vehicle described herein in respect of the material supplied and services rendered under this work order for the full amount charged. I further acknowledge that said lien shall continue in full force at all times, whether the vehicle is in my possession or in the possession of the dealership until the within account is paid in full. I have reviewed the consumer statement at the end of this document. I require the return of any parts removed from my vehicle yes _____ no _____		
	DATE _____	AMT \$116.30	SIGNATURE _____

CUSTOMER NO. 10786	ADVISOR DaPr	TECHNICIAN ER	KEY TAG	INVOICE CREATED 2018-11-28	INVOICE NO. 26646
	LABOR RATE 109.00	LICENSE NO.	MILEAGE IN 28001	MILEAGE OUT 28002	DATE IN 2019-03-14
	YEAR/MAKE/MODEL 2017 Harley-Davidson FLHTK			STOCK NO.	STATUS Completed
	SUBMODEL/SUB-SUBMODEL ELECTRA GLIDE ULTRA LIMITED			PURCHASE DATE	UNIT TYPE HD Other
	VIN/SERIAL/HULL # 5HD1KEDA9HB		COLOR bullet silver and	PROMISE DATE 2019-03-14	COMPLETED DATE 2019-03-15
PHONE	OTHER PHONE	CHASSIS/TRAILER	REF. DOC	TRANSACTION TYPE Serv-Warranty	

Package Service Info

Factory Warranty Start Date: 04/20/2017
Factory Warranty End Date: 04/20/2019

Oil Pump Cover

CAUSE: CUSTOMER REQUESTED UPDATED OIL PUMP HOUSING COVER.
CORRECTION: PULLED OIL PUMP ASS TO SEE IF PUMP WAS AFFECTED BY RECALL 1450.
DISASSEMBLED PUMP AND TURNED IN PART NUMBERS TO WARRANTY TO SEE IF PUMP WAS COVERED BY WARRANTY UNDER RECALL 1450,IT WASN'T
REBUILT OIL PUMP WITH NEW HOUSING COVER.
INSTALLED OIL PUMP AND CAM PLATE.
INSTALLED EXHAUST
INSTALLED NEW CLUTCH SPRINGS AS PER CUSTOMER REQUEST.
NOTICED O-RING FAILURE DURING TEST RIDE.
REPLACED FAULTY O-RING
HOT OIL CHECKED

LABOR	ST	HRS	TECH	DESCRIPTION	PRICE	TOTAL
HGL	-	0.00	ER	Harley General Labor Notes: Moved from 23194	109.00	0.00
					TOTAL LABOR	0.00
PARTS	ST	QTY	TECH	DESCRIPTION	PRICE	TOTAL
62400206HDC	O	1.00	AI	OIL PUMP ASSY,COVER Notes: Moved from 23108 Mov	34.95	34.95
25700370HDC	H	1.00	AI	GASKET,CAMSHAFT COVER(PKG 5) Notes: Moved from 23108 Mov	9.49	9.49
11293HDC	H	1.00	AI	O-RING(10 PER PK) Notes: Moved from 23108 Mov	1.29	1.29
37000286HDC	H	1.00	AI	MILWAUKEE-EIGHT ENGINE CLUTCHSPRINGS - 1275N Notes: Moved from 23108 Mov	31.95	31.95
11293HDC	H	5.00	JJ	O-RING(10 PER PK) Notes: Moved from 23194	1.29	6.45
25566-06HDC	H	1.00	JJ	SPROCKET RETENTION KIT, CAM DRIVE Notes: Moved from 23194	7.39	7.39
11900103HDC	H	1.00	JJ	O-RING,.943DIA.737ID(PKG 10)	0.69	0.69

11132AHDC	H	4.00 JJ	Notes: Moved from 23194 O-RING, FILLER PLUG(25 PER PK)	1.39	5.56
11145AHDC	H	4.00 JJ	Notes: Moved from 23194 O-RING(25 PER PK)	1.29	5.16

TOTAL PARTS	102.93
OIL PUMP COVER TOTAL	102.93

Service Checklist	
<input type="checkbox"/>	Condition of brakes
<input type="checkbox"/>	Destination of take off parts
<input type="checkbox"/>	Fluid level & condition
<input type="checkbox"/>	Horn
<input type="checkbox"/>	Lights
<input type="checkbox"/>	Tire pressures & tread depths

Service Totals	
TOTAL PARTS	102.93
TOTAL LABOR	0.00
TOTAL SUBLET	0.00
SUPPLY	0.00
MISC/FREIGHT/ENVIRO	0.00
DISCOUNTS	0.00
CREDIT	0.00
TAX	13.37
TOTAL	116.30
AMOUNT DUE	64.63
PAYMENTS/DEPOSITS	
ACCTCREDIT	2019-03-14 51.67

Service Notes
Created from Invoice# 23194 for items movement

Warranty Information

The Consumer Protection Act, 2002, provides you with rights in relation to having a motor vehicle repaired. Among other things, you have a right to a written estimate. A repairer may not charge an amount that is more than ten (10) per cent above that estimate. If you waived your right to an estimate, the repairer must have your authorization of the maximum amount that you will pay for the repairs. The repairer may not charge more than the maximum amount you authorized. In either case, the repairer may not charge for any work you did not authorize. If you have concerns about the work or repairs performed by the repairer or about your rights or duties under the Consumer Protection Act, 2002, you should contact the Ministry of Consumer Services.

The miscellaneous fees listed on the invoice are for environmental fees, part cleaning supplies and lubricants required for installation of parts. If you wish to be billed out individually for the shop supplies, please advise and we will provide a detailed listing.

Privacy Statement
By signing this form, you are authorizing Policaro Harley-Davidson (the "Dealership"), to collect and use personal information about you that you provide and authorize the Dealership to collect from third parties such as credit reporting agencies ("Personal Information") in accordance with the Dealership's Privacy Policy, for the following purposes: 1) completing sales, service, warranty, and credit transactions with you; 2) providing you with information related to those transactions; 3) responding to your requests for products, services and information; 4) improving products and services; and 5) providing you with marketing information and better understanding of your automotive needs (collectively, the "Identified Purposes"). By signing, you are also consenting to the disclosure of the Dealer of your Personal Information to the Dealer's affiliated entities including the Policaro Group, and to our service providers, such as credit reporting agencies, and parties that we contract with to provide the Identified Purposes, including data storage and processing ("Service Providers"). In addition, by signing below, you are also consenting to the disclosure of your Personal Information to Harley-Davidson Canada, Ltd. and its affiliates, and through them, to other Harley-Davidson dealers ("Third Parties"), the collection and use of which is subject to the Third Parties' respective Privacy Policies. We intend to manage your Personal Information in Canada, but our Service Providers and Third Parties may store or process your Personal Information on computers which may be outside of Canada and may be subject to laws that are different from those in Canada. You may access your Personal Information, obtain more information and withdraw your consent to the use and disclosure of your Personal Information for marketing purposes and subject to legal and contractual restrictions, any other of the Identified Purposes by contacting the Dealer's Privacy Officer by phone at [INSERT Phone#] or by email at privacy@policaro.ca. To access our Privacy Policy please visit [Insert website address]. You may also request a copy from the Privacy Officer.

By signing below, I confirm my understanding of this Privacy Statement and consent to the use and collection of my Personal Information for the purposes set out above.

Customer Signature _____